Territorial Policing

Licensing Authority London Borough Of Havering Mercury House Mercury gardens RM1 3SL KD - Havering Borough KD - Romford Police Station

Romford Police Station 19 Main Road Romford RM1 3BJ

Telephone: 01708 432781

Facsimile:

Email: jason.rose@met.pnn.police.uk

www.met.police.uk
Your ref: KC'S BAR

Our ref:

22nd October 2013

Police submit the following information in support of representations dated 28th SEPTEMBER 2013 concerning KC's Bar, 155 BILLET LANE, HORNCHURCH, ESSEX, RM11 1UR.

## Reference - CAD KD/8674 CRIMINT REF: KDRT00290006

On Sunday 5th OCTOBER 2013 police were called by informant (Interested party) stating she is having issues with 2 males from KC's bar at 155 Billet Lane. The informant believes the males have taken objection to her representations she has made under this application.

Complainant informed police she was verbally abused by two males, one at the front of the location upon leaving her home address and the second on the way back to her home, both happening in a short time frame and on the same day (Saturday 5th October). Although the initial contact was polite with the 1st male this soon turned to a heated disagreement and personal insults against the complainant were made, these insults were heard by complainants 2 yr old daughter who was present. This was also the case with the second incident a short while later.

Police arrived on scene and spoke to the bar manager Tom ROWLETT, he was advised of the incident and and requested to speak to the staff informing them to refrain from speaking to the complainant. He agreed that the behavior was not appropriate and stated he would speak to the staff. He did not know anything about the incident.

Pc ROSE has since spoke to the complainant who was advised about contacting police if future incidents take place. She stressed several times she does not have any issues with the individual staff members or operators, it's simply the noise and behavior of their patrons that cause her and her family distress.

Pc ROSE then contacted Mr BEATON directly after speaking with the complainant. Mr BEATON was very apologetic and reassured police this will not happen again. He did explain that the two males involved were customers and not employees of the venue. He reliably informed me he shall address this matter once more with customers and staff alike.

If I can be of any further assistance in this matter please do not hesitate to contact me in the licensing office.

Yours sincerely,

Pc Jason ROSE Licensing Officer Havering Borough



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## **Public Protection**

London Borough of Havering Mercury House, Mercury Gardens Romford RM1 3SL

Telephone: 01708 433585
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email: arthur.hunt@havering.gov.uk
Textphone 9: 01708 433175

Date:

22 October 2013

My Reference:

PJJ/013047

Dear Sir

Licensing Act 2003 KC's Bar 155 Billet Lane Hornchurch RM11 1UR Application to vary a premises licence

With regards to the above application, further information has been received by the Licensing Authority which I feel should be brought to the attention of the Licensing Sub-Committee.

On the 10 October 2013 I was contacted by telephone by one of the interested parties who had submitted a representation against this application. She stated that she had been approached by someone (we are unsure whether they were staff or patrons) from KC's Bar who had engaged her about her representation. Initially the matter was polite but it descended downhill into abuse. They were then joined by a second person who was also abusive. It became apparent from the conversation that both persons appeared to be aware of the content of her representation. She further stated that this incident happened in front of her young children.

I advised her that should there be any repetition of the abuse that she should contact the Police.

I informed Legal and Democratic services of this incident. I also spoke with PC Rose, Havering's Police Licensing Officer. I am aware that he made further contact with the interested party and the management of KC's.

On the same day, I also contacted Mr Hopkins, KC's Licensing Agent, by E Mail (Copy attached). I requested that he speak with his clients to advise them that this behaviour, as reported, was unacceptable. To date I have not had any response to that E Mail.

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This message was sent with rugh importance.			
From:	® Arthur Hunt	10/2013 16	
To: Co	GRAHAM HOPKINS (giticensing consultants @googlemail.com)		
Subject:	KC's		
Dear G	Graham		
I under	erstand that you are representing the above in their application.		
One of	of the objectors contacted the Licensing Authority today to state that they had been verbally abused by people from the premises. They stated that they quoted parts of their objection at the	m.	
If this is	is true, then it is obviously not acceptable. They states that they contacted the Police and I have asked for this to be confirmed.		
I am du	luty bound to mention this at the hearing, as will the Police. Democratic and Legal Services have already been informed.		
Could I	l ask that you perhaps advise your clients on expected behaviour.		
I have a	advised the objector that should there be any repetition that they contact the Police.		
Thanky	r you		
Arthur	r Hunt		
Licenz	z'ng C™sar		
Lando	on Borough of Hailering   Public Protection		
	ur, House (Martur) Gardens Romford, P.111-351		
_ ~ 01750	66.10300		

Yours faithfully

Arthur Hunt Licensing Officer